



**OUR
NETWORK OF
CHAPLAINS
ARE READY
TO SERVE
YOU**



WHY

WE OFFER CHAPLAINCY SERVICES

WHAT

OUR SERVICES DO FOR YOU

HOW

WE CUSTOMIZE SERVICES FOR YOU

TFCGlobal.org
info@TFCGlobal.org
717-426-9977



ARE ANY OF THESE ISSUES IN YOUR COMPANY?

Addictions

Anxiety

Domestic Violence

Divorce Recovery

Depression

Parenting Issues

Divorce

Financial Issues

THEN YOU NEED A TFC GLOBAL CHAPLAIN!

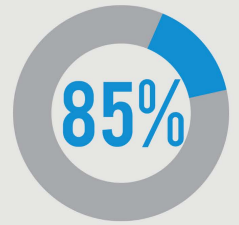


Providing chaplaincy services to the trucking community through holistic, preventive, crisis care, and spiritual guidance

WHY

WE OFFER CHAPLAINCY SERVICES

According to a recent Gallup poll, a staggering **85%** aren't actively engaged at work due to stresses outside the workplace.



Stresses like...

Marriage Problems
Anxiety

Financial Burdens
Divorce

Parenting Issues
Addiction

Depression
Domestic Violence

...often weigh heavily on people's minds, causing them to become distracted, disinterested, or dangerous on the job.

Obviously, this is a problem for any employer considering that the greatest hurdle to reaching organizational success is maintaining happy, mentally healthy employees.

THIS IMPACTS YOUR BOTTOM LINE AND THE COMPANY'S RETURN ON THEIR INVESTMENT



Have you considered that you may be missing a significant component in your company environment that can have a lasting impact on your mission, vision, strength, culture, and levels of commitment?

One great place to start is with a workplace chaplain. Chaplains are for much more than hospitals or the military. That only accounts for a small fragment of corporate chaplaincy.

When a chaplain is present regularly, employees can address issues early on before they begin to have a more profound, negative effect on your company.

Here are just a few specific benefits of workplace chaplains:

- *Reduced Employee Turnover
- *Increased Safety Record
- *Neutral Presence for your Employees
- *Preventive Care
- *Handling Inter-personal Conflict
- *Better Work Environment
- *Referral Resources
- *Confidential Personal Counsel



Chaplains get your management out of the counseling business; management is free to work ON the company versus IN the company.

From the Society for HR Management article -- August 2000: Workplace Chaplains

Can chaplains help boost employee morale, retention, and productivity -- without promoting religion? Some HR professionals say "Yes."

Imagine coming to work and finding that an employee has lost five family members, including an unborn child, in a tragic car accident. **Where would you turn to help the employee cope?** Employee assistance programs and bereavement leave policies help, but when this crisis hit an employee in the office of the City of Lufkin, Texas, the city's director of HR and civil service, David Koonce, had another resource at his disposal: **a workplace chaplain**. "Having a chaplain on hand put that employee's mind at ease."

DOESN'T A CHAPLAIN BRING “RELIGION” INTO A WORKPLACE?

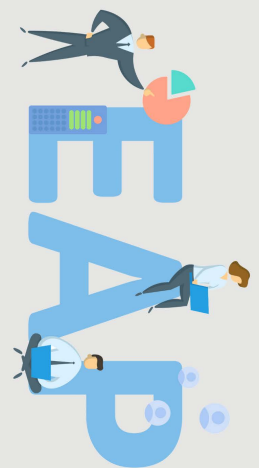
Gil Stricklin, founder and president of Marketplace Ministries, Inc., in Dallas says “religious beliefs shouldn’t become a factor. People don’t hire us because we’re religious or they’re religious,” he says. **“They hire us because they see that we can fulfill a role that no other person on the executive corporate staff is fulfilling. We can do some things that nobody else can do.** For example, a chaplain might go with an employee to traffic court, perform a funeral or marriage service, or simply provide encouragement to an employee who’s having a bad day.”

Chaplains provide a caring presence that cares for the person in front of them no matter their religion, culture, race, or politics. Our services are non-discriminatory and confidential. Chaplains don’t come with a Bible in their hands ready to preach at people. That is not what a chaplain does. Think of us as more like a counselor, but without the negative stigma going to a counselor for “therapy” has.

AN EAP COMPLEMENTARY BENEFIT

One national company's Risk Management and Casualty Claims Senior Examiner said, “We offer both an EAP and chaplaincy services to our employees. They choose the help they are looking for.”

Employers also may worry that hiring a chaplain might infringe on the company’s relationship with its Employee Assistance Program (EAP) provider. But, EAPs and chaplains meet different needs, according to Gil Stricklin. **“There are some people who are not going to identify with a chaplain, and there are some who are not going to identify with a secular psychologist,” Stricklin says.** EAPs and chaplaincy programs don’t have to be mutually exclusive. “We like to work with EAPs if a company has one,” he says. In particular, chaplaincy programs seem to become more popular whenever there is a crisis to respond to. “Each time there’s a violence issue in the workplace where someone is shot and killed, for example, we get a number of calls from different parts of the country from companies considering having a chaplain come on board,” Cress says.



"Many times a chaplain has been called upon when a company has had either an explosion, crisis or a death."

Chaplains aren't missionaries in the workplace. Rather, they are strictly an optional source of help for employees handling difficult crises at home or even within the office. Although chaplains aren't necessarily counselors, they spend much of their time simply listening to employees' problems and offering comfort.

Chaplains are usually not employees of the company but are hired through organizations. Employers typically pay a flat fee based on the number of employees, and the fee covers 24-hour availability.

A chaplain's work complements an EAP. One national company's Risk Management and casualty Claims Senior Examiner said, "We offer both the EAP and chaplaincy services to our employees. They choose the help they are looking for."

Confidentiality policies build confidence in chaplains.

Regardless of whether a chaplain works for an employer through an in-house program or through a chaplain hiring service, they abide by a strict code of conduct and confidentiality policy, which may alleviate employers' concerns about religious discrimination claims. The only exceptions are for mandated reporting situations such as child abuse, elder abuse, and an imminent threat to harm themselves or someone else. Otherwise, conversations with employees are kept strictly confidential. Employers can take comfort in the impressive fact that no corporation in the history of workplace chaplaincy has suffered legal problems as a result of offering chaplaincy services to its employees. Ultimately, chaplains aren't present to police the halls of the office. A chaplain is present to be a calming presence, care for your people, give counsel, and connect to local resources as needs arise.

WHAT

OUR CHAPLAINCY SERVICES PROVIDE FOR YOUR COMPANY

Highly-trained, credentialed, and faith-endorsed chaplains provide professional services and resources to benefit the overall health and care provided for the people of your company.

Healthy employees increase a company's ROI and impact in the industry.



TFC GLOBAL CHAPLAINS ARE TRAINED & CREDENTIALLED THROUGH CHAPLAINS INTERNATIONAL.

Our Network of Chaplains are Prepared to Serve your Company



TFC Global Chaplains offer the following:

- Accessibility and Availability: in-person or on-call service with a variety of easy payment options.
- Professionalism: highly-trained, credentialed, faith-endorsed chaplains
- Consistent presence to your people
- Confidentiality: highest possible levels of personal confidentiality and data security

Chaplains lead toward spiritually, physically, and emotionally healthy staff by working toward the following:

- | | |
|-------------------------------|---------------------------------------------|
| *Increased coping skills | *Improved social stability at home and work |
| *Improved cognitive sharpness | *Less accidents |
| *Improved support systems | *Reduced anti-social behavior |
| *More content employees | *More reliable employees |
| *Lower driver turnover | *More purpose and fulfillment vs. anxiety |
| *Less risky behaviors | *Less heart disease |
| *Higher immune function | *less drug-alcohol use |

TFC Global Chaplains use their time to provide the following:

- Fast response times and clear communication
- Presence in crisis and emergencies
- Group and individual debriefing sessions after a crisis
- Calming presence at your company
- Support for the owners and managers of your company
- Working to develop a culture of respect and honor for the leadership of your company
- Influence toward a healthy work environment and more productive employees
- Hospital visits, home visits, accident scene presence, celebrations, special meetings and events
- In the event of loss of life for an employee or family member, TFC Global has a casualty and loss program that can help your company navigate this situation with logistical support and chaplaincy services
- Pray (as requested) at meetings, celebrations, retirement ceremonies, new employee orientations

HOW

WE CUSTOMIZE CHAPLAINCY SERVICE FOR YOUR COMPANY

TFC Global chaplaincy services provide cost-effective and comprehensive care for all employees of your company. Once your company selects a level of chaplaincy services and a start date, we work through an orientation to establish the following:

- A meeting with owners, general managers, and HR department managers to be introduced and establish who the direct report person is for the chaplain.
- Setting up times for all employees to meet and hear from the chaplain. This could be at an all-staff meeting, driver meeting, or a safety meeting.
- Let staff know how the chaplain can be contacted. Post flyer with contact information in approved locations.
- Establish where the chaplain can and cannot go on the company property
- Establish how and where a chaplain can interact with employees while on the job.
- Establish how a monthly report will be given to the chaplains direct report

Expectations of a trucking company's owners and top management:

- Support and a positive attitude toward employees who choose to speak with a chaplain
- Provide various ways for the chaplains to get in front of all employees
- Respect for the chaplain
- Spend time speaking with the chaplain yourself -- this is not "just for employees"

TFC Global's expectations of our chaplains:

- Reliability and punctuality
- Fast accessibility and response time
- Dedication and support of the mission and vision of your company
- Support of the ownership/leadership of the company
- Clean and consistent communication with the company's oversight person
- Provide one-on-one care, prayer, and counseling sessions as requested



Real-life examples of what TFC Global chaplains have experienced:

- Care for company employees after a driver died of a heart attack In the parking lot of the company
- Care for company employees after a botched death notification of a husband and child who died in a car accident
- Employee had an off-duty motorcycle accident which included major injuries. The chaplain visited the employee while he was hospitalized and also at his home during recovery. The chaplain also gave company employees personal counsel and encouragement.
- A company driver was involved in an accident with a train. The chaplain provided care for the driver and his family as well as the company's employees.
- A chaplain cared for employees at a truck stop when the night manager was shot at 2:00 am.
- A marriage relationship was restored.
- An employee sought the chaplain's counsel about a pornography addiction that was ruining a relationship and affecting work performance.



Casualty & Loss Program For Individuals & Companies



Compassionate Care When You Need It Most

TruckersLife FOUNDATION

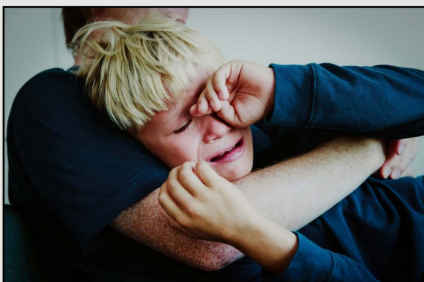
Complete details of all programs and frequently asked questions are available upon request.

TFC Global is excited to be able to offer you a new service through our **TruckersLife Foundation** as part of our overall Corporate Chaplains Network program. It is a **casualty and loss program** that will assist your company and their families when a driver has been killed or injured while on the road. Individual policies can be purchased by independent drivers as well. The following is an overview of the programs that are offered through the TruckersLife Foundation.

Program 1. Return of mortal remains policy coverage. (\$450.00 one-time membership fee per individual)

WHAT WE WILL DO WHEN YOU NEED US:

- Perform a death notification with local law enforcement, as available
- Contact a licensed funeral home or professional embalming service center near the place of death
- Arrange transportation of the deceased from the place of death to the funeral home or service center for preparation
- Organize the preparation of the deceased for transportation to the driver's city of residence including embalming or cremation at the place of death
- Secure all documentation for shipping including one death certificate
- Ensure the deceased is transported in an appropriate shipping container
- On arrival at the destination, arrange for transportation to the selected local funeral home
- Provide chaplaincy services for the family or any counseling needs that may arise



Program 2. Mortal remains and physical injury policy coverage. (\$315.00 membership fee per individual annually - OR - \$425.00 per family annually). Go to this link: www.metjetassist.com/corporate-and-organizational-travel-protection to register for this program.

This program is designed to reunite the truck driver with his/her family should a serious debilitating injury occur that requires hospitalization. This can encompass many variables of injury type and should be all-inclusive. This program also offers mortal remains transportation coverage.

WHAT WE WILL DO WHEN YOU NEED US:

- Contact the Medjet coordinator
- Once the coordinator has your necessary information, they will place the initial call on hold and then transfer you to a transport coordinator.
- The transport coordinator will confirm the necessary information received and advise on the next steps.
- Once the member is stable and continued inpatient care is required, Medjet will confirm the admission process has started at the receiving facility and will obtain the current physician's name and contact information.
- Once the admission process has started at the receiving facility, Medjet will obtain a verbal medical assessment from the current treating physician.
- Once admission and bed confirmation has been made, Medjet will make appropriate arrangements (air ambulance or commercial medical escort) to the receiving facility.



MEDJET ASSIST INFORMATION FOR PROGRAM 2

- The TruckersLife Foundation will arrange the medical transfer for members who are hospitalized on an inpatient basis more than 150 miles from their home to the hospital of their choice.
- This is a pre-paid membership with no monetary limit to the air medical transport benefits.
- Domestic air medical transport services normally average \$30,000 while international transports can exceed \$180,000.
- The membership fee is the only expenditure for complete domestic medical transport protection.
- Medjet is not insurance; there are no co-payments, deductibles, or claim forms. We do not ask any health questions for those under the age of 75.
- Home country hospital of choice goes beyond evacuation services typically included in business travel accident policies, travel insurance, and corporate health policies.

Additional information for Program 2:

- As part of this membership, we also transport mortal remains.
- We offer individual and family memberships. (Note: a family membership will cover the member, spouse, and up to 5 children up to age 18. If the child is a full-time student, then they are covered up to age 22. Family members do not have to be traveling together to receive coverage.)
- For United States, Canada, and Mexico residents under age 75, we only ask for the name, date of birth, address, and contact information to become a member. There are no claim forms that are required to be completed.
- For members who are over age 75, the member's physician must complete an additional form in addition to the regular member form.
- Our staff is on-call and ready to assist you 24 hours a day, 7 days a week, and 365 days a year.
- Our staff and air ambulance affiliates are ready to launch from more than 50 locations worldwide anytime.
- We use the US State Department guidelines when transporting. We do not travel to Level 4 and some Level 3 locations that would potentially put the crew in harm's way.

Program 3. Provide mobility and accessibility improvements at a driver's home utilizing local churches and volunteer groups as funds allow.

This program is designed to assist truck drivers who have lost their careers due to a work-related injury. The truck driver must have been employed or self-employed as a CDL truck driver at the time of disability. This type of injury includes but is not limited to loss of limb, spinal injury, burns, and other mobility-restricting injuries that would be made tolerable by improvements to the home.

The improvements include but are not limited to a wheelchair ramp, widening of the hall and doorways, ADA restroom modifications, life mechanisms, and lowering counters. Improvements made on rental properties must have written authorization from the homeowner.

The TruckersLife Foundation will have direct access to this process from start to finish for the purpose of bringing awareness to this program.

Program 4. Provide on-call chaplaincy services provided for Programs 1 and 2.



NEXT STEPS

**To Talk to a TFC Global Representative,
Contact Us at:**

Email: Info@TFCGlobal.org

Phone: 717-426-9977

Website: TFCGlobal.org

